

How to Request Medical Records

Jefferson Radiology partners with HealthMark Group to offer you easy access to your patients' images and reports.

SUBMIT A REQUEST

FAX

860-327-6905

Include the patient's name, DOB and DOS on practice letterhead.

EMAIL

jeffersonradiology@healthmarkgroup.com

Attach the request or type it into the email directly.

REQUEST RECEIVED

Requests are received automatically by HealthMark and processed in one business day.

IMAGES SENT

AMBRA

Within one business day, you'll receive an email to login to your Ambra account to obtain your patient's images & reports.

POWERSHARE

If you have a Powershare account with Jefferson Radiology, you'll receive a notification to accept the images and reports in PACS within one business day.*

OPTICAL DISC

If you're not set up on Ambra or PowerShare, you'll receive a physical Optical Disc (CD) in 5-7 business days.

**An account with JR must be created in order to receive image transfers.*